

# JARROW

**BIG LOCAL**

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## BIG LOCAL CENTRAL JARROW ANNUAL GENERAL MEETING



**ANNUAL REVIEW 2015/2016 & PLAN 2016/2017**

# **Big Local Central Jarrow Partnership Board Members 015/2016**

**Chairman: Roy Merrin - resident**

**Board: Jane Cargill - resident**

**Jim Perry - resident**

**Sheila Spour - resident**

**Norman Graham - resident**

**Shay Simpson - resident**

**John Middleton - resident**

**John Drynan - resident**

**Cllr. Ken Stephenson**

**Phil Render - organisation**

**Julie Molyneaux - organisation**

**Mike Benson - organisation**

**Coordinator: Anne Corrigan**

**Local Trust Rep: Malcolm Walker**

**Local Trusted Organisation: Rebecca Maw  
(Groundwork South Tyneside & Newcastle)**

# Chair's Foreword

In March 2013 Local Trust endorsed the Big Local Central Jarrow Plan and released funding for year one and subsequently year two. This meant we could begin delivering the Vision for Central Jarrow. It has been a very successful two years with 5 main projects now operational and relationships developing between organisations and community groups. We are beginning to see improvements in our community both visually through the landscape projects and through the work with young people and the support given through the Big Local Community Grant Scheme.



As we move into year three and four the Partnership Board are looking forward to creating a base for Big Local and partner organisations to support local people and organisations to develop Central Jarrow to make it an even better place to live and work.

## Our Vision Statement

**‘Our Past, Our Future, Our Jarrow’**

**‘We will celebrate our proud past. We will support our present communities.**

**We will strive to deliver our future Jarrow, a great place for residents to live, work and enjoy.’**

# MOVING FORWARD

In December 2014 the Partnership Board reviewed the progress made of all the commissioned projects and the ongoing engagement and consultation of residents. The Board agreed that it was still very early in the projects to do any in depth evaluation that this would be carried out in the Autumn of 2015. This would provide a clearer picture of the direction of travel, assess the benefits and re-evaluate the needs of the community to create the plan for years 3 and 4. The Board agreed to continue with the plan outlined for years 1 and 2 with some slight amendments.

- To continue with the Big Local Project with some realignment of the budget allocated.
- To continue with the small community grant scheme in year two. The Board felt this was a means to continue to support local groups and organisations to do things for themselves, but also a good way to engage with a broad spectrum of community groups.
- To allocate £3k to Jarrow festival. This is an annual event with activities taking place across a full week in May. The Board agreed that this was of benefit to local residents and would support consultation and engagement with the

community as well as raising the profile of Big Local Central Jarrow.

- To hold an AGM in the Spring
- January Board meeting to agree the plan and budget for year two and submit to Local Trust in February 2015.
- To produce an induction pack for new Board members.
- To amend the membership of the Board to include an elected member with voting rights.
- To forge stronger links with Bede's World and the business community
- To carryout community engagement and consultation across the year and analyse the findings.

# PROGRESS MADE

## Environment...Landscape and Gardening Project

### YOU SAID!

That the area was a bit tired and run down and could be made a more attractive place for people to come and live and work. They also felt that this would have a knock on effect of bringing more people from outside the area and that this would benefit local businesses.

### WHAT BIG LOCAL DID!

Commissioned an environmental project with Groundwork South Tyneside and Newcastle to provide:

- Work for young people that lead them into an employability pathway via an accredited programme or into other education and/or training.
- Work with schools to develop a volunteer/peer led scheme that focuses on small-scale gardening projects within and for the benefit of the local community.
- Work with local partners, public, private, voluntary and community and business to develop a high profile 'gateway' scheme for the Big Local Central Jarrow area.

### IMPACT

- Land at the rear of St Bede's Church has undergone a general tidy up and spring bulbs planted, with works by young people and install stepping stones.

- Land at Quay Corner where the shrubs have been cut back and the area has been prepared for flower beds and the erection of a gateway feature.
- Improvements to the flower beds in Jarrow Shopping Centre were made as part of the Jarrow Festival. In Autumn the area had mini beast willow creations with some low maintenance planting installed.
- A weekly gardening volunteer session is held.
- The team have worked with local schools and organisations to support work in their own environment.
- A Number of family learning sessions have taken place.
- A young person from Central Jarrow has completed an apprenticeship.
- Areas for year 2 have been identified.
- 2 Gateway features installed in December 2015

# GRANGE ROAD RAISED PLANTER:

May 2015: Volunteers carrying out the initial weeding of the planter and digging over



May 2015: "Planting Day" part of Jarrow Festival. Plotting out pre-planned grid of vegetable beds



June 2015: First crops of each herb. Wood chipping of border area started. Vegetables starting to take root.





**June 2015: Wood chipping of border is completed and vegetables are progressing well.**



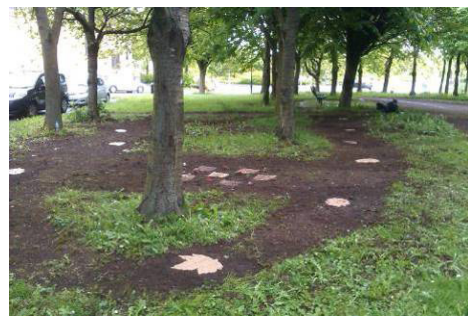
**August 2015:  
Volunteers weeding  
and harvesting crop  
whilst locals are given  
freshly harvested  
produce.**

# YOUTH VOLUNTEER DAY:

Preparation of route for stepping stones path in wooded area adjacent to St. Bede's Church



Installation of leaf shaped stepping stones



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# CURRAN HOUSE MEWS:

Hanging basket session 5th August 2015



Residents get to grips with making hanging baskets and proudly show off their creations.

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# PROGRESS MADE

## Health...Healthy Living Network

### YOU SAID!

That young people need support around bullying and self-esteem, there needs to be a support mechanism for people around mental health, obesity and drug and alcohol misuse. That there needs to be a focus on wellness and on reducing isolation.

### WHAT BIG LOCAL DID!

Commissioned Age UK South Tyneside to provide:

- A networking approach to develop a consortia of healthy living projects that deliver and provide a range of opportunities that support people from the Big Local Central Jarrow area.
- A directory approach raising awareness to health professionals and the local community on present services.
- A volunteer scheme with local people, providing support to include them in the network and training to share their healthy lifestyle experiences with others from the community.

### IMPACT...

A small steering group has been established to contribute to designing and developing the work of the Network, this includes sharing details of upcoming work and projects so that other organisations can contribute / work in partnership where it is possible. Over the first year 12 individuals from the Jarrow area expressed an interest and became involved in supporting healthy living activities in their communities and promoting healthier lifestyles. The majority were involved with supporting activity groups, such as walking groups, but others have contributed to marketing and organising events, driving and supporting 'drop in' sessions. A Number of "Pop Up" events will take place in year 2.



# PROGRESS MADE

## Young People...Detached Youth Project.

### YOU SAID!

Smoking, alcohol use, sexual health and emotional wellbeing for young people are key issues to be addressed and there needs to be more for young people to do.

### WHAT BIG LOCAL DID!

Commissioned YMCA North Tyneside to provide:

- Two detached young peoples' workers to work in the Central Jarrow area and deliver issue based work. Issues of gender, drug and alcohol misuse and young people with complex needs should be specifically considered in the work.
- In dialogue with young people, a centre-base/drop in facility within the defined area.
- A range of techniques that will engage young people who reside in the defined area.
- The environment through support to involve young people in all stages of work, including linking with the Partnership.
- The environment for the flexibility of work to grow and shape itself to the needs of young people – this may include using residential programmes.
- Signposts to Information, Advice and Guidance through partnership working.



### IMPACT...

YMCA North Tyneside have employed two local youth workers to work in Central Jarrow. The work they are doing is having a significant impact on anti-social behaviour in the area. The youth workers are available at Palmers hospital to offer support at the young person's contraceptive drop in and they have the youth van outside Morrison's on a Friday evening and a regular Saturday session at Grange

Road Baptist Church. In addition young people from Central Jarrow supported a youth volunteer day in May to tidy up three areas in the town in the run up to Jarrow Festival. A full range of summer activities were planned.



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In May as part of a youth volunteer day, young people with staff from the YMCA North Tyneside and Groundwork South Tyneside, transformed the wall of the basketball court on Saxon Way.



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# PROGRESS MADE

## Financial Inclusion...Credit Union

### YOU SAID!

South Tyneside is one of the most deprived areas in England and has a lot of people experiencing debt problems, linked to high interest payday loans and loan sharks. Many people are financially excluded.

### WHAT BIG LOCAL DID!

Commissioned South Tyneside Credit Union to raise the profile of the credit union as an alternative to pay day loans and loan sharks. To create a minimum of 4 additional collection points in Central Jarrow, with the emphasis on supporting young people and children to save and to administer affordable loans to the people of central Jarrow.

### IMPACT...

More people are aware of the Credit Union and there has been an increase in the number of loans allocated in Central Jarrow. In Autumn 2015 new collection points planned in Epinay School, Bede's World and Jarrow Children's Centre. Promotion of the service is ongoing.

## The Big Local Project:

### Community Grants

The Community Grant has been developed to support local community groups and to benefit residents of the Big Local Central Jarrow area.

The Partnership Board is keen to support small local groups and Groundwork South Tyneside and Newcastle will provide support for groups that are not yet constituted or that do not have a bank account, so please get in touch to discuss further.

### IMPACT...

In year 1, seventeen community grants were allocated supporting grass roots community organisations and enabling residents to do things for themselves. A further 16 grants have been allocated in year 2.

## Monitoring and Evaluation of Projects:

Systems have been developed and approved by the Board for monitoring the projects on a quarterly basis, ensuring the projects are meeting the expectations of the Board and that any issues/ concerns are highlighted early to ensure they can be addressed or the aims of the project amended to meet need.



## Community Engagement Activities:

There have been a number of community engagement events across the year to raise awareness of Big Local Central Jarrow.

- Attendance at CAF meeting
- Youth Volunteer day ( 78 residents involved)
- Events to support Jarrow Festival ( 2100 reached across the week)
- Attendance at Epinay School and St Bede's Church summer fairs
- Attendance at the launch of Age UK's older peoples festival
- Social evening for older people (85 residents attended)
- Christmas tree event 8th Dec at Curran House Mews (85 attended)
- Family Christmas party 6th Dec at Jarrow Civic Hall ( 70 attended)

## Marketing and Publicity:

There have been three Big Local magazines produced this year. There have been 5 press releases. There are regular posts on facebook and we have a website.

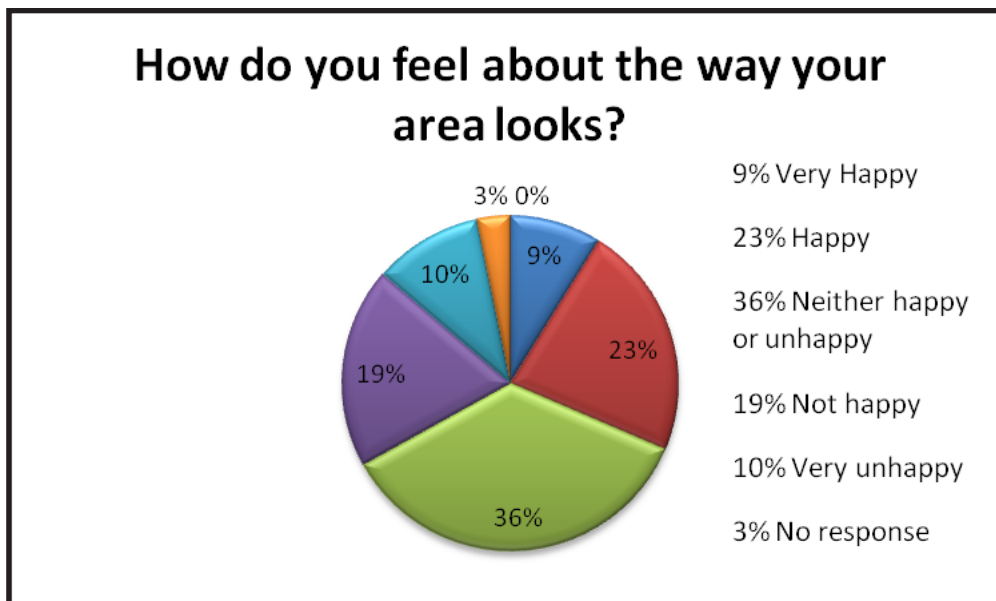
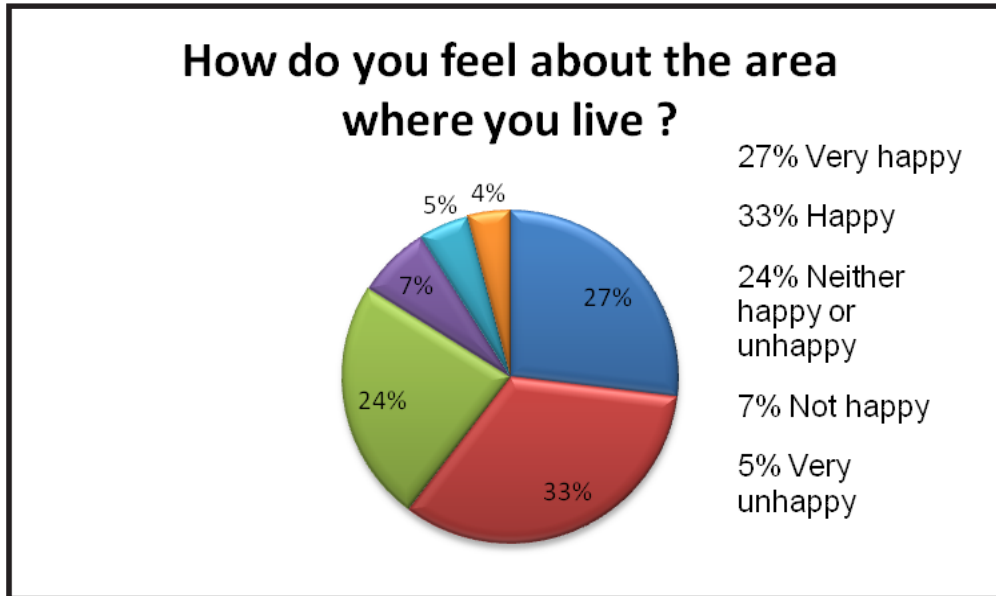
## On Going Consultation

Throughout the year local residents have been consulted and asked to complete a simple survey to identify what they feel is good about central Jarrow and what they would improve. The surveys were completed by residents from a broad range of backgrounds and age ranges including young people. In total 132 residents completed the survey, an example of the survey is attached in appendix 1.

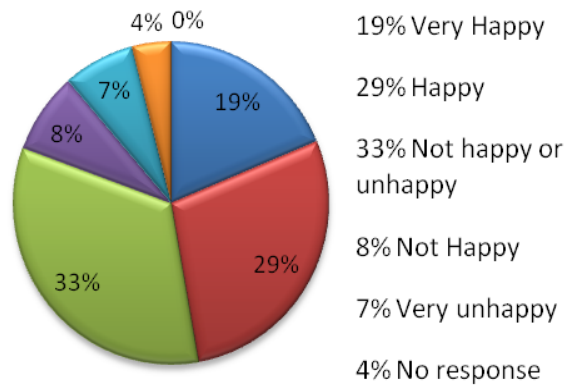


As at September 2015 132 residents from Central Jarrow have completed the questionnaire from a range of backgrounds and ages, including young people from the youth club and older people from the over fifties group, a broad range of male and female, working and unemployed.

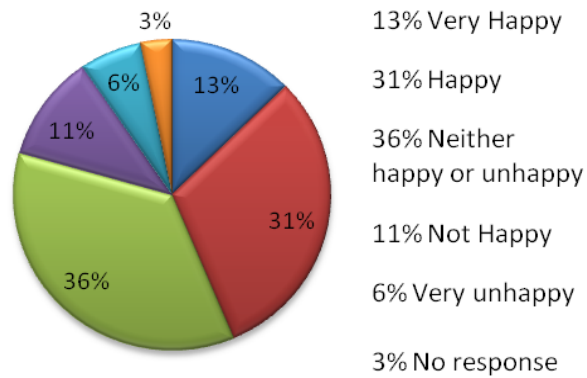
The following feedback was received:



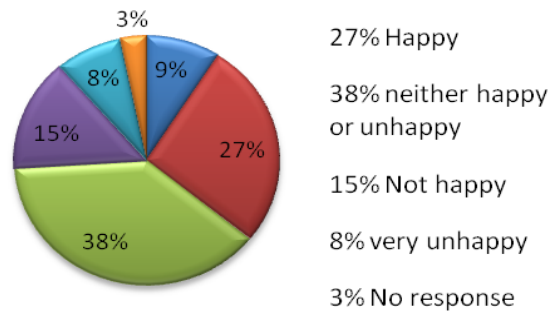
### How do you feel about relationships between people in the area?



### How do you feel about services and support available in your area?



### How do you feel about the facilities and opportunities for leisure in your area?





The feedback indicates that the majority of residents are quite happy with the Central Jarrow area.

When asked “What is good about Central Jarrow?” there was a range of responses, these were categorised across the six priorities. The full range of comments can be made available upon request.

**COMMUNITY**...65 positive comments received

**ENVIRONMENT**...7 positive comments received

**ECONOMY**...85 positive comments received

**CHILDREN AND YOUNG PEOPLE**...9 positive comments received

**HEALTH**...9 positive comments received

**COMMUNICATION**...1 positive comment received

When asked “What would you change about Central Jarrow” again there was a range of responses, these were categorised across the six priorities.

**COMMUNITY**...

5 respondents said there needs to be increased access to public toilets.

6 respondents didn't feel as if anything needed to change.

1 respondent said the reputation in general needs improving.

1 respondent said the Christmas decorations are poor and need improving.

1 respondent said there should be resident parking only 24/7.

1 respondent said there should be more social housing and 1 said there should be new housing for the younger generation.

1 respondent said more facilities and opportunities

1 respondent said improve the library

1 respondent said more activities for young and old

1 respondent said more policing on streets of Jarrow

1 respondent said there should be more disabled access

**ENVIRONMENT**...

9 respondents said the look of the area needs improving

20 respondents said improve the cleanliness of the area, cleaner public area/ more bins and reduce fly tipping

6 respondents said need to reduce the amount of dog fouling and more dog waste bins

2 respondents said the parking around Palmers, Palmers Dene and the Baptist Church needs improving

2 respondents said there needs to be more open spaces

1 respondent said there needs to be less housing development

1 respondent said get rid of wheelie bins

1 respondent said pick grass up after cutting

1 respondent said thin out trees opposite St Bede's

1 respondent said there needs to be more rat control

1 respondent said the place could do with some flower beds

2 respondents said the pavements and roads need repairing

1 respondent said there needs to be more zebra crossings

2 respondents said stop feeding the birds

1 respondent said all the green belts are a mess

1 respondent said remove the statue of Charles Mark Palmer

### **ECONOMY...**

2 respondents said fewer charity shops

1 respondent said less cheap shops

12 respondents said a better range of shops, good quality clothes and shoes and children's clothes, increase in independent fruit, veg and meat shops

4 respondents said need more parking

1 respondent said stop canvassers in Town Centre

2 respondents said re vamp the town centre

1 respondent said we need an Aldi or a Lidl

1 respondent said we need less betting shops

1 respondent wanted to know what is happening with the car park under the bypass.

1 respondent said there is a need for better employment opportunities to keep young people in Jarrow

### **CHILDREN AND YOUNG PEOPLE...**

4 respondents said there needs to be more activities/ opportunities for young people

9 respondents said there needs to be more for children and young children to do

4 people said the play areas and parks need improving

1 person said there needs to be a good park for little ones.

## HEALTH...

4 respondents said the walk in centre needs to stay open.

1 respondent said there needs to be more support for children with behaviour issues.

1 respondent said there was more help needed for those in need/ drug/ alcohol addiction.

## COMMUNICATION...

1 respondent said there should be more opportunities for engagement.

The environment remains a high priority for residents with many still saying the look of the place and the cleanliness of the place is in need of improvement. The economy and an improvement in the shopping centre is also a priority and children and young people remain a high priority.

## Discussions and Challenges

Using this summary report, information from consultations and each projects own in depth evaluation of the work they have undertaken so far, the Board discussed the impact and the challenges for each project and how best to progress over the next two years. This is summarised below.

### Landscape and Gardening:

The Board agreed that Groundwork were fulfilling the requirements of the tender and that the most positive outcome was that a young person had been given the opportunity to gain a qualification and work experience as an apprentice. The two features are now installed and have been well received.

### Challenge:

- *The survey indicates the environment remains a priority.*
- *There is a limitation to the number of Gateway features that can be installed.*
- *One of the main successes has been the apprenticeship and how to maintain this opportunity.*
- *Community engagement with the project.*

### **Healthy Living Network:**

The Network is only just beginning to become established and have some impact on coordinating and sign posting services in Central Jarrow. There have been 12 volunteers recruited to support residents making healthy lifestyle choices.

#### **Challenge:**

- *Maintaining the support for volunteers.*
- *Lack of a focal point for residents to know how and where to contact the Network Coordinator*
- *Sustaining the Network and the pop up sessions. If a worker was employed by the Board is this something they could pick up?*

### **Detached Youth Work:**

The Youth Project has had an impact in the town with positive feedback from police and community wardens. YMCA have submitted a funding bid to the heritage lottery for a project across Jarrow and Howden, they have also the opportunity to submit a bid for European funding if they have matched funding for the next 2-3 year period.

#### **Challenge:**

- *The YMCA are no longer able to hire the Local Authority Youth Bus for older teenagers on a Friday night.*
- *Suitable venue for older teenagers to meet with YMCA support.*
- *Maintaining the service and securing for the future.*

### **Financial Inclusion:**

The project was slow to get off the ground but is now making progress. Dependence on Pay Day Loans and Loan Sharks remains an issue in the area and therefore the Board agreed that support for the credit union as an alternative should remain a priority.

#### **Challenge:**

- *Big Local to continue to promote Credit Union as an alternative.*
- *Partners to support the promotion of the service and collection points.*

### **Community Grants:**

The Community Grants have been a very successful tool to engaging community groups and organisations and to raise awareness of Big Local. Sixteen groups were supported in year two.



**Challenge:**

- *Maintain the support to community groups through the small community grant scheme but also to continue to support and encourage them to draw down funding from other grant schemes and linking with CVS.*
- *To encourage diversity of applications so that repeat activities are not funded.*

**Big Local Project:**

The Coordinator has robust procedures in place for monitoring the commissioned projects and reporting back to the Partnership Board, for preparing agendas and minutes and reports. Community Events have been well attended and well received across the year.

**Challenge:**

- *No base in the Central Jarrow area for residents to drop in and find out more information and become involved with Big Local.*
- *Community engagement, involvement and recruitment to the Partnership Board.*

**Actions Proposed for Consideration at January Board Meeting**

Priority for year 3&4 needs to be on community engagement and capacity building

- The Board agreed that to support community engagement and capacity building there should be a base for Big Local in the Town Centre.
- Coordinator and LTO to explore options and cost implications of a venue for two years.
- The Board agreed that to support community engagement and capacity building a part time Community Development Worker should be employed.
- Coordinator and LTO to draw up a detailed plan of the cost of employing a Community Development Worker.
- Coordinator to explore funding bids that may support the employment of a Community Development Worker.
- As the Financial Inclusion Project was slow to get off the ground and has an under spend ...to expand the length of the project into year 3 & 4 and continue the monitoring across these years and involvement with other projects and partners. The credit union have one further payment of £5000 to receive in April 2016, no further funding will be allocated following this, subject to year 3 and 4 reviews. Credit Union also to use up to £1000 of the funding to carry out research in the Jarrow area re barriers to using credit union and to feedback to the Board.

- Maintain the Detached Youth Project for year 3 and 4
- To amend the terms of reference so that one of the resident voting places is allocated to a young person.(Supported by YMCA)
- Maintain the Landscape project at a reduced amount to provide a further opportunity for another apprentice and to continue with the weekly volunteering sessions in Jarrow, a community event and a number of taster sessions.
- Discuss funding implications with Age UK re the amount of funding required to maintain the Healthy Living Network and that if the cost could be offset by use of the Big Local base in the Town Centre and or is this a role the Development Worker would pick up if the Board employed a member of staff
- Continue to offer support to community groups with the small grants scheme.
- Continue to support Jarrow Festival events in the Central Jarrow area.
- To extend the Big Local Project for a further two years. (Project Coordinator and Community Events)

## Actions Agreed

The Board discussed the items for consideration at length and agreed the following for year 3 and 4:

- The Board agreed that community engagement should be the main focus for the year, whilst the other projects continued with the commissioned organisations.
- The Board agreed to employ a part time community development worker. The LTO would be the employing body.
- The Board agreed the draft job description and person specification with the addition of a statement to include “An understanding of young people and ability to relate to young people”
- The Board voted unanimously to take on the rental of a unit in the Town Centre to create a focal point and community hub.
- To establish a task group to move forward on the employment of the worker and rental and refurbishment of the unit.
- A funding bid was made to Tudor Trust to support the employment of the worker but was unsuccessful.
- The draft budget was agreed for year 3 & 4 and would be amended once exact figures were available for rates, and refurbishment. (Appendix 2)








- Extend the timescale for the Credit Union into year 3 & 4 and continue monitoring and supporting the initiative to raise profile and use as an alternative to pay day loans. No addition funding would be required as the spend to date has not reached the amount of funding they have been allocated.
- Maintain the Detached Youth Work with YMCA North Tyneside. YMCA to submit proposed milestones for year 3 and 4 to the Board by March 16.
- Continue with the Landscape and Gardening Project at a reduced amount of funding, no further Gateway features required, a further apprenticeship to be offered and continue with the volunteer sessions and a number of taster sessions and community events across the two years. Proposed milestones for year 3 & 4 to be submitted to the Board by March 2016.
- Continue to fund the Healthy Living Network until December 16 with a review in August 2016. The Board agreed that the Network was having an impact but may need to be reviewed mid-year to consider the impact the retail unit and community development worker was having. There may need to be a change in direction and this would give flexibility to adjust accordingly.
- Maintain the small grant scheme with two application rounds in each year.
- Continue to support Jarrow Festival events in the Central Jarrow area.
- To extend the Big Local Project for a further two years. (Project Coordinator and Community Events








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APPENDIX 1.






1. How do you feel about the area where you live?

				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






2. How do you feel about the way your area looks?

				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>






3. How do you feel about the facilities and opportunities for leisure in your areas? (things to do, events)

				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How do you feel about relationships between people in your area?

				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. How do you feel about services and support available in your area

				
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



**6. Tell us what is good about Central Jarrow**

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**7. What one thing would you change about Central Jarrow?**

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**8. Would you like to find out more about Big Local Central Jarrow?**

**YES / NO**

**9. Please give your post code.....**

**10. If you would like further information or updates please give your name and address.....**

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Information given will be used only for the purpose of sending out information about Big Local Central Jarrow. Any personal data which we collect, record or use in any way whether it is held on paper, on computer or other media will have appropriate safeguards applied to it to ensure that we comply with the Data Protection Act 1998.



