

Brentworth, Chiswick, Feltham and Bedfont, Hounslow Health and Great West Road Primary Care Networks in partnership with:



Social Prescribing Link Worker Person Specification

Education/qualifications		
Essential:		Desirable:
1	No essential qualification required	NVQ or equivalent qualification or training in health, social care or social sciences
Experience:		
Essential		Desirable
2	Paid or voluntary work supporting clients in a health or social care setting or voluntary sector organisation	Managing a caseload of clients with multiple health and care needs
3	Working with a range of partners across different sectors	Conducting holistic needs assessments (using recognised tools) and support planning
4	Basic data collection with understanding of the reasons for collecting data	Basic review of data collected to identify trends
Knowledge and understanding:		
Essential		Desirable
5	An understanding of social prescribing and the value of non-clinical services to support people with health and care needs	Familiarity with working in multi-disciplinary teams in a holistic and person-centred way
6	An understanding of the needs of people with a long-term illness or disability and the impact this has on their health and wellbeing	An understanding of the emotional and mental health, social and economic implications of living with long-term health conditions
7	An understanding of the factors that contribute to social isolation and loneliness and its impact on health	Knowledge of the principles of managing risk in a health and care context

8	Knowledge and understanding of the principles of safeguarding vulnerable adults.	Knowledge of general practice and voluntary sector, services and facilities in the London Borough of Hounslow
9	Ability to work flexibly within the parameters of the role	Ability to work across a variety of tasks and priorities whilst achieving key aims of the role
Skills and abilities:		
Essential criteria		Desirable criteria
10	IT literate and able to use common Microsoft and Apple technology	Ability to support people to use basic on-line diagnostic tools and experience of using bespoke data management systems
11	A strong team player but able to work alone and self-motivate as required	Working as part of a 'dispersed' or 'virtual' team
12	An ability to adopt an analytical and methodical approach to problem solving	Experience of completing needs assessment of people with health and social care needs
13	Ability to routinely travel between sites within Hounslow	
Personal attributes:		
Essential criteria		Desirable criteria
15	Strong interpersonal skills and ability to communicate with a wide range of stakeholders	Coaching and mentoring techniques and/or motivational interviewing
16	Ability to listen, empathise and support people without judgement. Inspire trust in others whether through face to face or telephone contact.	Experience of working with people from diverse backgrounds with varying levels of need.
17	Personal emotional resilience with the ability to identify when extra support is needed	