

HOME PLUS CASE STUDY -

MR D

“My life is a lot better. The service is very helpful and everything was well explained.”



Mr D is 82 years old and has arthritis, bladder cancer, and lymph nodes cancer. He's found it increasingly difficult to look after himself and recently invited a friend to live with him to look after him.

Realising he needed financial advice on the impact of his friend living with him, he approached the Home Plus Leeds Service. An Age UK benefit adviser visited Mr D at his home, and we helped Mr D and his friend claim Attendance Allowance and signposted the Mr D's friend to the Citizen Advice Bureau for advice on her benefits. Mr D was awarded an Attendance Allowance, and his friend started to receive Universal Credit. We helped the client claimed for Council Tax Reduction for Carers during the follow-up visit.

During the visit, we noticed that Mr D has mobility issues due to his arthritis, and were worried about him falling. We realised that he may benefit from an assessment from Care & Repair and help from the Green Doctor service to improve the energy efficiency of his house. Care & Repair visited Mr D and he now has additional grab rails fitted to his stairs and outside his front and back doors. Mr D also received a visit from the Green Doctor team who helped him claimed Warm Home Discount, helped to draught proof his doors and also changed his lightbulbs to LED bulbs.

Mr D and his friend were extremely satisfied and grateful for the services they received through the Home Plus Leeds Service. Mr D's income has increased by £4557.80 per year and he receives 25% off his Council Tax bill! He has more confidence in moving around indoors with the additional grab rails, and said: "My life is a lot better. The grab rails are good, the service is very helpful and everything was well explained."



Contact:

0113 240 6009

homeplus@care-repair-leeds.org.uk

<https://www.groundwork.org.uk/projects/home-plus-leeds/>

