



CASE STUDY - EJ



If it wasn't for Green Doctors
I would still be crying.

EJ is a single parent who was referred to the Green Doctors by Manningham Housing Association to receive help in receiving fuel vouchers. EJ lives with Smart pre-payment meters for both gas and electricity, and on a telephone call with the Green Doctors she mentioned she had high electricity costs. Upon hearing this, the Green Doctor then talked EJ through her smart meter display and found out her annual usage of electricity was 7281kWh, which is the equivalent of around 3 households worth of gas and electricity.

EJ and a member of the Green Doctors team went through a process of elimination of appliances that could use such high amounts of gas, and upon finding out that EJ had a hot water cylinder, noticed that her emergency immersion heater switch was switched on. EJ switched it off, and a follow up call revealed her weekly electricity usage had gone down to 22KWh, which is roughly six times less than her previous usage.

The Green Doctors also helped EJ claim:

- £140 from the Warm Homes Discount
- £126 of redress vouchers
- Potential Energy saved over year £981.92

The support and expertise EJ received from the Green Doctors saved her a potential £1249.92 across the year.



FOR MORE INFORMATION CONTACT

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