GROUNDWORK CHANGING PLACES CHANGING LIVES



European Social Fund

COMBINED AUTHORITY





The Tees Valley Pathways Programme is part-funded by the European Social Fund and supported under the Youth Employment Initiative

PERSON SPECIFICATION

JOB TITLE: Job Search Tutor

Factor	Criteria No		Ranking Criteria to be tested by(tick as appropriate)							
		Criteria	(Essential/ Desirable)	Application Form	Interview	Presentation	Practical Exercise	Work Simulated Test	Certificate	
Education &		Good standard of education to GCSE equivalent, particularly in								
Qualifications	1	English and mathematics	Е	*						
	2	Level 3 Information, Advice or Guidance or equivalent	Е							
	3	IT or equivalent qualification Level 3	D	*						
		Minimum Stage 1 Adult Teaching Qualification (NVQ Level III) or equivalent	E	*						
Experience	1	Evidenced experience of successful Job search / employability session delivery	E	*	*	*				
	2	Working directly with an unemployed and economically inactive voluntary client base	E	*	*					
	3	Experience of marketing, external liaison and presentation work	D	*	*	*				
	4	Working to and meeting industry and internal service level standards	E	*	*					
	5	Proven experience of the management of client tracking systems.	D	*	*					
	6	Experienced in using software packages in particular Microsoft Word, Excel, PowerPoint	E	*	*					
		Understanding of Health & Safety and Equal Opportunities								
Knowledge	1	legislation and practices in a client based setting	E	*	*					
	2	Employability services in line with the Regional Employability Framework	Е	*	*	*				

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	3 Understanding of basic skills issues	E	*	*				
Personal Skills	Ability to work effectively as a member of a team within a complex, changing and challenging environment	E	*	*				
	2 Excellent communication skills (both written and verbal)	Е	*	*				
	3 Ability to maintain confidentiality at all times	Е	*	*				
	Customer focus - understanding of own role and its relationship to the customer, both internal and external, continuously focusing on seeking to exceed customer expectations.	E	*	*				
	5 Professional, tactful and patient approach	Е	*	*				
	Ability to achieve targets and deadlines whilst still maintaining 6 quality	E	*	*				
Additional								
Requirements	1 Prepared to undertake occasional work out of hours	Е		*				
	A commitment to Equal Opportunities and Diversity in all work 2 practices	E	*	*				
	3 Full Driving Licence and car access	E	*					
	An appreciation and commitment to Health and Safety issues in the workplace	Е	*	*				