

PERSON SPECIFICATION -

Specialist Communication Support and Vocational Tutor (Customer Service) - LLDD

	Essential	Desirable	Assessment method
Education / teaching qualifications	<ul style="list-style-type: none"> PGCE (Cert Ed.)/ DTLLS or equivalent teaching qualification Maths and English GCSE grade C or above BSL level 1 	<ul style="list-style-type: none"> L4 or above, additional teaching diploma in literacy and numeracy Special needs teaching qualification BSL Level 2 LSA/Classroom Support – Level 2 	Certificates
Experience	<ul style="list-style-type: none"> Working with learners with learning difficulties/disabilities Delivering specialist communication sessions and support for learners with HI and communication difficulties Identifying and assessing learner needs in an educational setting Team/small group teaching and 1:1 teaching Undergoing OfSTED assessment 	<ul style="list-style-type: none"> Teaching learners with learning difficulties and disabilities and Autism Delivering Accredited qualifications Experience of delivering Functional Skills Maths and English 	Application / Interview

	<ul style="list-style-type: none"> • Knowledge and understanding of Safe guarding • Worked in a customer service setting/environment. 		
Competencies	<ul style="list-style-type: none"> • Use of ICT and Microsoft programmes • Numerate and literate with the ability to problem solve • Well developed interpersonal and communication skills • Excellent organisational skills • Innovative and proactive to the development of provision • Excellent team player • Ability to work under pressure 		Application/ Interview
Values and attitude	<ul style="list-style-type: none"> • Flexible according to the needs of the business • Smart appearance • Confidence • Enthusiastic • Committed to equal opportunities 		Interview
Additional requirements	<ul style="list-style-type: none"> • Commitment to Health & Safety 		Interview