# PROJECT OFFICER JOB DESCRIPTION

TITLE: Project Officer

**RESPONSIBLE TO:** Team Manager

**RESPONSIBLE FOR:** Volunteers, student placements

JOB SUMMARY: Working with families, communities, volunteers and other agencies to develop and

deliver a range of local sustainable, learning and behavioural change projects and

initiatives that improve the quality of life for local people.

# MAIN DUTIES AND RESPONSIBILITIES:

1. Initiate, develop and deliver environmental community and education projects alongside identified partner organisations and local groups. This may include growing/gardening projects, family learning and employment training schemes as well as the delivery of our water literacy and carbon literacy courses.

- 2. Effectively manage a varied workload, ensuring all projects are well planned, remain within budget, outputs are achieved and milestones met, through efficient project management, monitoring and evaluation.
- 3. Manage volunteers taking part in Groundwork projects, including groups of vulnerable adults, community groups and corporate volunteers. This will include both office-based and practical activities such as food growing and horticulture tasks.
- 4. Raise the profile of projects internally and externally with partners, funders and communities through effective publicity, working closely with the Marketing Team.

# **OTHER RESPONSIBILITIES:**

- 1. To play an active role within the Trust to develop Groundwork's project programme and influence the Trust's work overall.
- 2. Promote Groundwork activities, providing an efficient and courteous service.
- 3. Ensure compliance with Trust policies, and with insurance and statutory requirements, particularly health and safety, the Children's Act and equal opportunities.
- 4. To undertake other administrative duties as required by the post.
- 5. To undertake any task that may be requested from time to time by the Executive or Operations & Development Directors or Operations Managers as may be consistent with the nature and scope of the post.

#### PERSONAL DEVELOPMENT AND TRAINING:

- 1. To attend regular team meetings and supervision with line manager.
- 2. 2. To undertake training and development as agreed with line manager.

3. To be a positive force within the staff team taking personal responsibility for ensuring good morale and positive work relations.

Please note: Appointment to this post is subject to an enhanced check endorsed by the Criminal Records Bureau (under Section 7(1) of the Protection of Children Act 1999).

# PROJECT OFFICER - PERSON SPECIFICATION (Application Form - AF / Interview - I)

# QUALIFICATIONS ESSENTIAL • Ability to travel across the region • A community / environmental qualification • Horticulture / landscaping qualification • PTTLS or similar teaching qualification

# EXPERIENCE ESSENTIAL

- Delivery of community / environmental projects including practical work
- Supervising and managing volunteers
- Health and safety assessment for practical tasks
- Community consultation / engagement / participation / outreach delivery

# SKILLS ESSENTIAL

- Ability to manage time effectively, work under pressure and meet deadlines
- Excellent communication and social skills and ability to speak and relate to people of varied backgrounds including tailoring messages to different audiences
- Good knowledge of IT including Word and Excel, as well as email/internet use
- Ability to work on own initiative and as part of a team
- Tact and diplomacy
- Flexibility to adapt to changing circumstances

# **KNOWLEDGE**

## **ESSENTIAL**

- Understanding and interest in current community and environmental issues
- Equal opportunities

# **DESIRABLE**

• Developing new projects

• First aid training

- Practical gardening/horticulture and landscaping
- Use of hand and power tools
- Project management, budgets and finance
- Marketing and publicity
- Working with: children, youth, minority ethnic communities, vulnerable adults including those with specific physical and mental health needs.

## DESIRABLE

- Supervising and managing volunteers
- Interest or experience of community food growing

#### **EVIDENCE**

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**EVIDENCE** 

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# **DESIRABLE**

- Local authority procedures
- Understanding of national, regional and local government funding
- Awareness of communities in Suffolk